

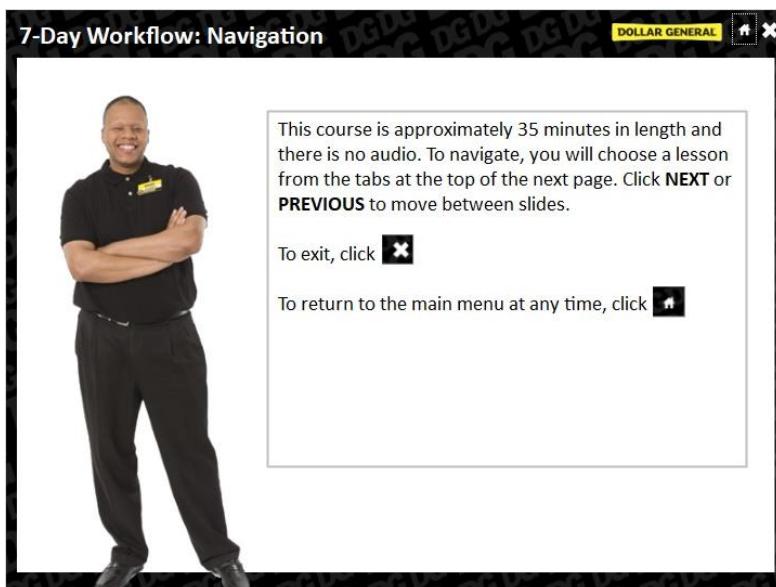
# 7-Day Workflow

## 1. Intro, Menu

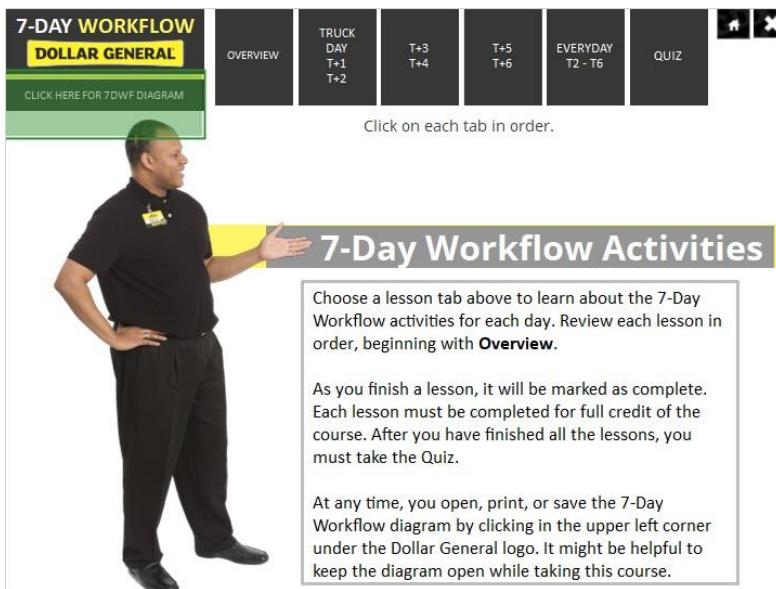
### 1.1 Home



### 1.2 7-Day Workflow: Navigation



## 1.3 Begin



7-DAY WORKFLOW  
DOLLAR GENERAL

CLICK HERE FOR 7DWF DIAGRAM

OVERVIEW TRUCK DAY T+1 T+2 T+3 T+4 T+5 T+6 EVERYDAY T2 - T6 QUIZ

Click on each tab in order.

### 7-Day Workflow Activities

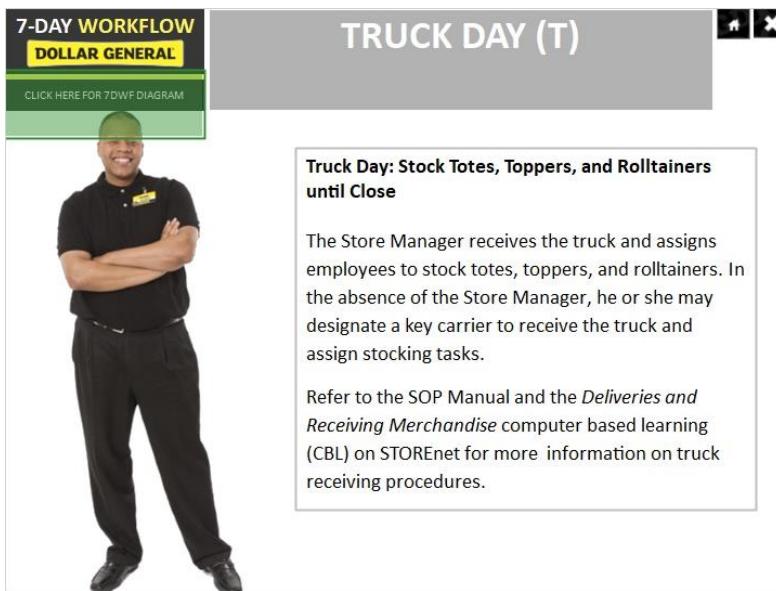
Choose a lesson tab above to learn about the 7-Day Workflow activities for each day. Review each lesson in order, beginning with **Overview**.

As you finish a lesson, it will be marked as complete. Each lesson must be completed for full credit of the course. After you have finished all the lessons, you must take the Quiz.

At any time, you open, print, or save the 7-Day Workflow diagram by clicking in the upper left corner under the Dollar General logo. It might be helpful to keep the diagram open while taking this course.

## 2. Truck Day, T+1, T+2

### 2.1 Truck Day Intro



7-DAY WORKFLOW  
DOLLAR GENERAL

CLICK HERE FOR 7DWF DIAGRAM

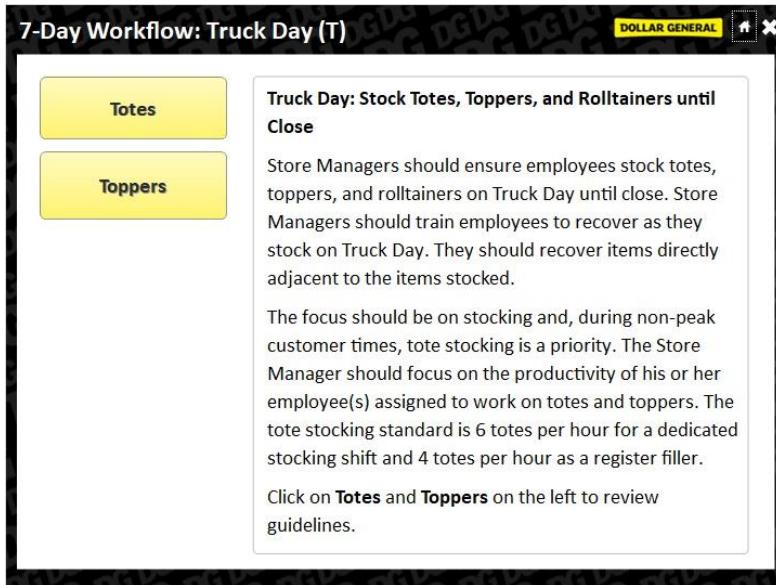
### TRUCK DAY (T)

**Truck Day: Stock Totes, Toppers, and Rolltainers until Close**

The Store Manager receives the truck and assigns employees to stock totes, toppers, and rolltainers. In the absence of the Store Manager, he or she may designate a key carrier to receive the truck and assign stocking tasks.

Refer to the SOP Manual and the *Deliveries and Receiving Merchandise* computer based learning (CBL) on STOREnet for more information on truck receiving procedures.

## 2.2 Truck Day: Totes & Toppers



**7-Day Workflow: Truck Day (T)**

**DOLLAR GENERAL**

**Totes**

**Toppers**

**Truck Day: Stock Totes, Toppers, and Rolltainers until Close**

Store Managers should ensure employees stock totes, toppers, and rolltainers on Truck Day until close. Store Managers should train employees to recover as they stock on Truck Day. They should recover items directly adjacent to the items stocked.

The focus should be on stocking and, during non-peak customer times, tote stocking is a priority. The Store Manager should focus on the productivity of his or her employee(s) assigned to work on totes and toppers. The tote stocking standard is 6 totes per hour for a dedicated stocking shift and 4 totes per hour as a register filler.

Click on **Totes** and **Toppers** on the left to review guidelines.

### Notes:

The Tabs interaction is a non-linear way for learners to explore related items.

Use this interaction to:

- Condense multiple slides into folder tabs
- Create an informal Quiz
- Present learning objectives or summarize a topic

## Totes (Slide Layer)

7-Day Workflow: Truck Day (T) DOLLAR GENERAL

**Totes**

**Toppers**

**Totes**

A tote is a plastic bin or cardboard box that merchandise is placed in and shipped from the distribution center. Totes are used to transport items that are not shipped by full case, and they contain high margin items that frequently sell out.



## Toppers (Slide Layer)

7-Day Workflow: Truck Day (T) DOLLAR GENERAL

**Totes**

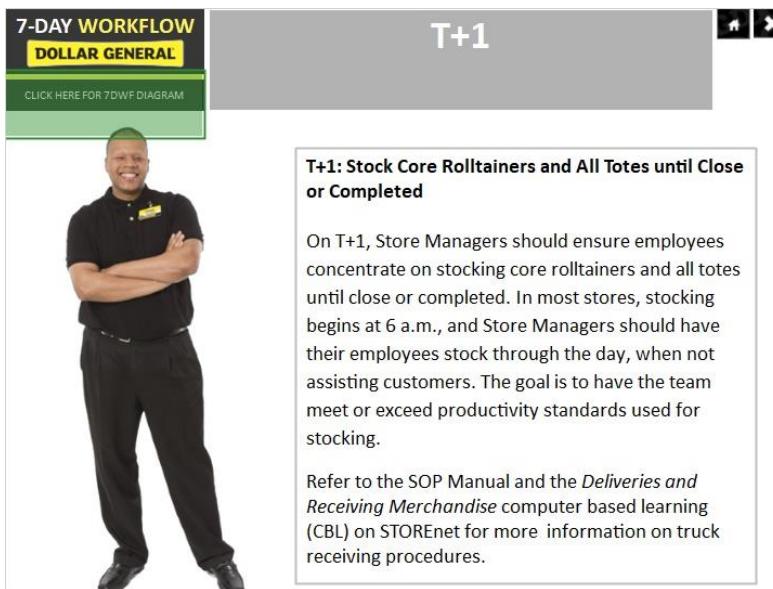
**Toppers**

**Toppers**

- Toppers are big items that can be stocked fairly quickly.
- Toppers are usually not heavy in weight.
- Toppers are placed on top to fill the space between the rolltainer and top of the trailer.
- Toppers have the sort code of **T** on the lower right hand corner of the shipping label.



## 2.3 T1

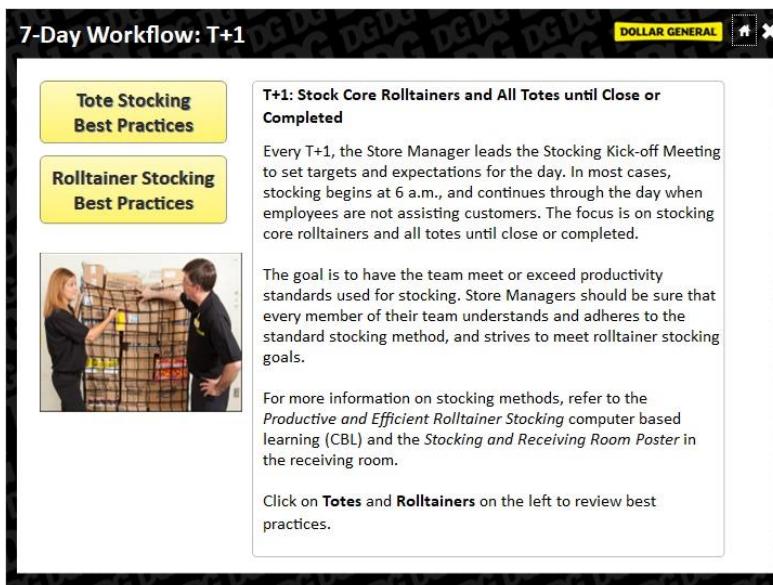


**T+1: Stock Core Rolltainers and All Totes until Close or Completed**

On T+1, Store Managers should ensure employees concentrate on stocking core rolltainers and all totes until close or completed. In most stores, stocking begins at 6 a.m., and Store Managers should have their employees stock through the day, when not assisting customers. The goal is to have the team meet or exceed productivity standards used for stocking.

Refer to the SOP Manual and the *Deliveries and Receiving Merchandise* computer based learning (CBL) on STOREnet for more information on truck receiving procedures.

## 2.4 T1: Best Practices



**Tote Stocking Best Practices**

**Rolltainer Stocking Best Practices**

**T+1: Stock Core Rolltainers and All Totes until Close or Completed**

Every T+1, the Store Manager leads the Stocking Kick-off Meeting to set targets and expectations for the day. In most cases, stocking begins at 6 a.m., and continues through the day when employees are not assisting customers. The focus is on stocking core rolltainers and all totes until close or completed.

The goal is to have the team meet or exceed productivity standards used for stocking. Store Managers should be sure that every member of their team understands and adheres to the standard stocking method, and strives to meet rolltainer stocking goals.

For more information on stocking methods, refer to the *Productive and Efficient Rolltainer Stocking* computer based learning (CBL) and the *Stocking and Receiving Room Poster* in the receiving room.

Click on **Totes** and **Rolltainers** on the left to review best practices.

### Notes:

The Tabs interaction is a non-linear way for learners to explore related items.

Use this interaction to:

- Condense multiple slides into folder tabs

- Create an informal Quiz
- Present learning objectives or summarize a topic

## Totes (Slide Layer)

**7-Day Workflow: T+1**

**Tote Stocking Best Practices**

**Rolltainer Stocking Best Practices**



**Tote Stocking Best Practices**

During tote stocking, if an item does not fit on the shelf, look for alternate shelf locations before sending the excess product to the back room.

Check the HHT > All in One screen > Location tab to find out if a product is located on an endcap or in another area. The product can be stocked in these additional areas.



**DOLLAR GENERAL**

## Rolltainers (Slide Layer)

**7-Day Workflow: T+1**

**Tote Stocking Best Practices**

**Rolltainer Stocking Best Practices**



**Rolltainer Stocking Best Practices**

Store Managers should ensure that their teams are trained on and utilize rolltainer stocking best practices.

For more information on rolltainer stocking best practices, refer to the *Productive and Efficient Rolltainer Stocking* CBL on STOREnet.



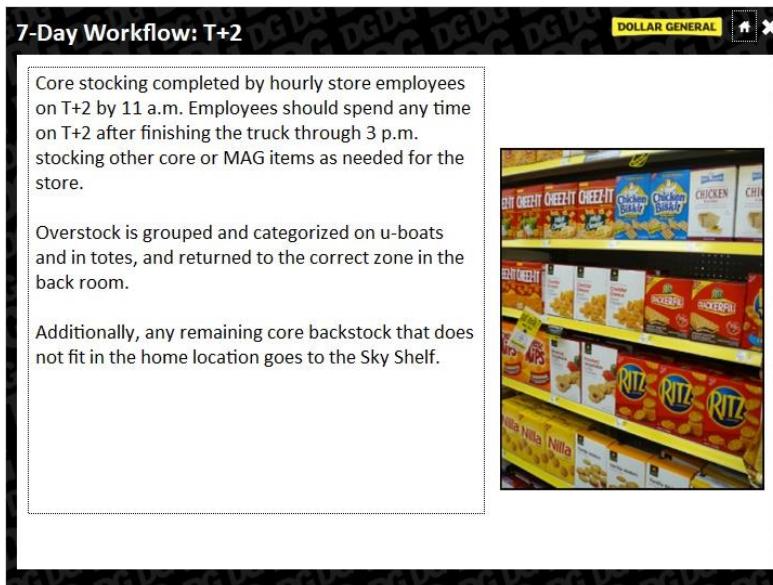
**DOLLAR GENERAL**

## 2.5 T2



The image shows a screenshot of a presentation slide titled "7-DAY WORKFLOW DOLLAR GENERAL". The slide has a green header bar with the text "7-DAY WORKFLOW" and "DOLLAR GENERAL". Below the header is a green button with the text "CLICK HERE FOR 7DWF DIAGRAM". The main content area is titled "T+2" and contains a photograph of a smiling man in a black polo shirt and black pants, standing with his arms crossed. To the right of the photo is a text box with the heading "T+2: All Core Stocked by 11 am" and a paragraph of text: "On T+2, Store Managers should ensure that employees continue to concentrate on core stocking. The goal is to have all core merchandise stocked by 11 a.m. on T+2." Below the text box is a smaller photograph of a man in a black shirt working on a shelf in a store.

## 2.6 T2 Stocking Complete - Overstock Grouped and Categorized



The image shows a screenshot of a presentation slide titled "7-Day Workflow: T+2" with a background pattern of the Dollar General logo. The slide has a black header bar with the text "7-Day Workflow" and "DOLLAR GENERAL". The main content area contains three text boxes. The first box contains the text: "Core stocking completed by hourly store employees on T+2 by 11 a.m. Employees should spend any time on T+2 after finishing the truck through 3 p.m. stocking other core or MAG items as needed for the store." The second box contains the text: "Overstock is grouped and categorized on u-boats and in totes, and returned to the correct zone in the back room." The third box contains the text: "Additionally, any remaining core backstock that does not fit in the home location goes to the Sky Shelf." To the right of the text boxes is a photograph of a grocery store shelf filled with various snacks like Cheez-It, Ritz, and Nilla wafers.

## 2.7 T, T1, T2, Summary

Some key points about Truck Day (T), T+1, T+2:

- Store Managers should focus on employee productivity for stocking totes, toppers, and rolltainers.
- Store Managers should ensure their teams are stocking totes and rolltainers using best practices.
- Stocking takes place until close on Truck Day and continues until close or completed on T+1.
- All core merchandise should be stocked by 11 am on T+2.

## 3. T+3, T+4

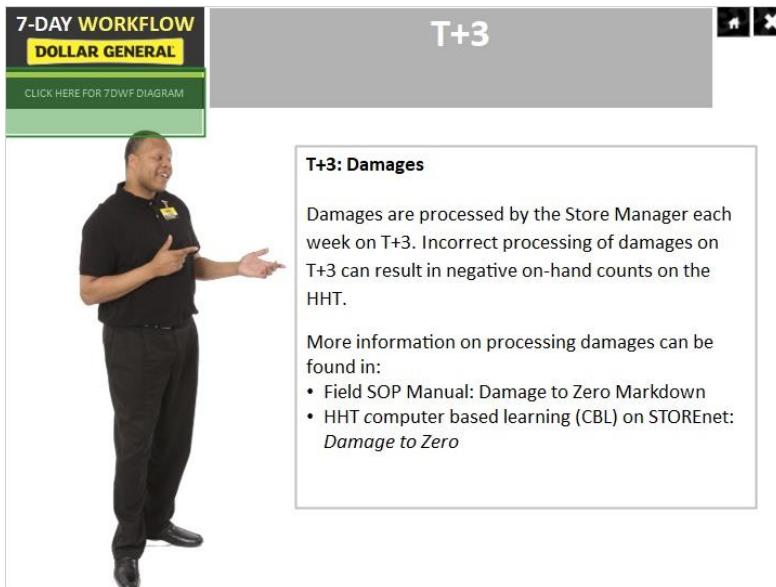
### 3.1 T3 Intro

T+3: Non-Core Stocking

On T+3, Store Managers should ensure that employees concentrate on stocking all non-core merchandise for Monthly Activity Guide (MAG) sets and/or Planogram (POG) sets due in this week.

Non-core merchandise is generally stocked utilizing the MAG. The MAG may not be readily adapted to fit every store, so the Store Manager should explain to the team how to make modifications so the store's unique needs are met.

### 3.2 T3: Damages



**7-DAY WORKFLOW**  
**DOLLAR GENERAL**

CLICK HERE FOR 7DWF DIAGRAM

**T+3**

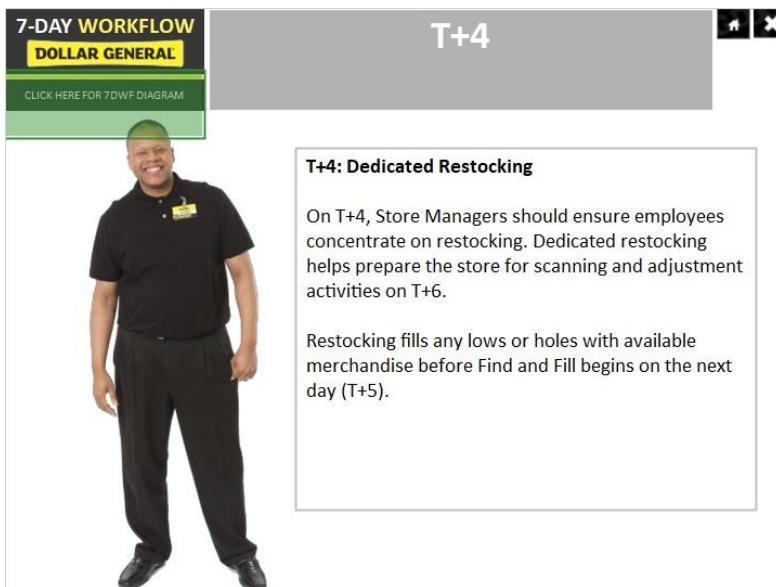
**T+3: Damages**

Damages are processed by the Store Manager each week on T+3. Incorrect processing of damages on T+3 can result in negative on-hand counts on the HHT.

More information on processing damages can be found in:

- Field SOP Manual: Damage to Zero Markdown
- HHT computer based learning (CBL) on STOREnet: *Damage to Zero*

### 3.3 T4 Intro



**7-DAY WORKFLOW**  
**DOLLAR GENERAL**

CLICK HERE FOR 7DWF DIAGRAM

**T+4**

**T+4: Dedicated Restocking**

On T+4, Store Managers should ensure employees concentrate on restocking. Dedicated restocking helps prepare the store for scanning and adjustment activities on T+6.

Restocking fills any lows or holes with available merchandise before Find and Fill begins on the next day (T+5).

### 3.4 T4 Dedicated Restocking

**7-Day Workflow: T+4**

**T+4: Dedicated Restocking**

Dedicated restocking, assigned to hourly store employees, involves pulling out all back stock u-boats to the sales floor for stocking. Merchandise being stored in the receiving room that can be stocked is put on the sales floor. Store managers should train their team how to maintain and organize the receiving room throughout the week, which helps ensure that all available merchandise is restocked when necessary.

If the shelf will hold a full case, Store Managers should direct employees to restock the shelf with merchandise from the receiving room.

For more information on stocking and restocking refer to the *Productive and Efficient Stocking* computer based learning (CBL) on STOREnet.



### 3.5 T4: Add on Orders

**7-Day Workflow: T+4**

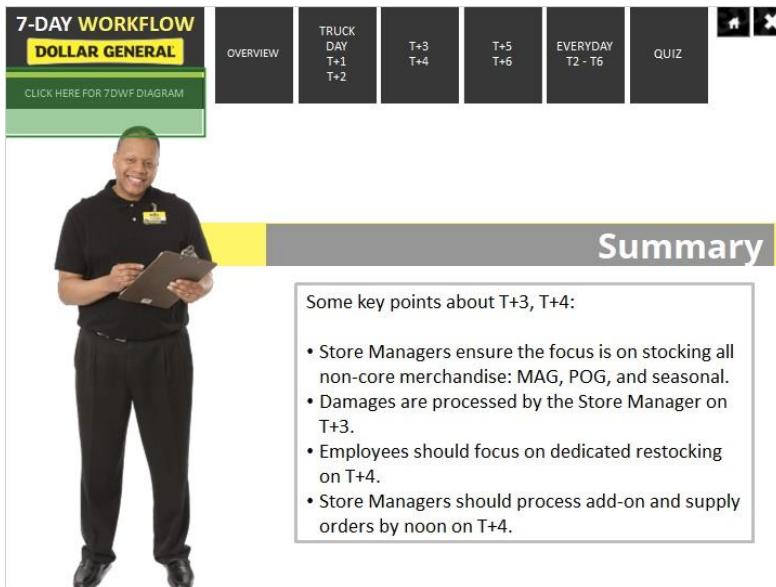
**T+4: Add-on Orders and Supply Orders**

Store Managers should process add-on orders through the HHT each week as needed. Add-on orders are for store supplies (such as bags) or for special customer requests. Orders must be placed by noon on order day, T+4.

For more information on HHT functions, refer to the Field SOP Manual: Add-On Orders, and the *HHT* computer based learning (CBL) courses on STOREnet.



### 3.6 T3, T4 Summary



7-DAY WORKFLOW  
DOLLAR GENERAL

CLICK HERE FOR 7DWF DIAGRAM

OVERVIEW   TRUCK DAY T+1 T+2   T+3 T+4   T+5 T+6   EVERYDAY T2 - T6   QUIZ

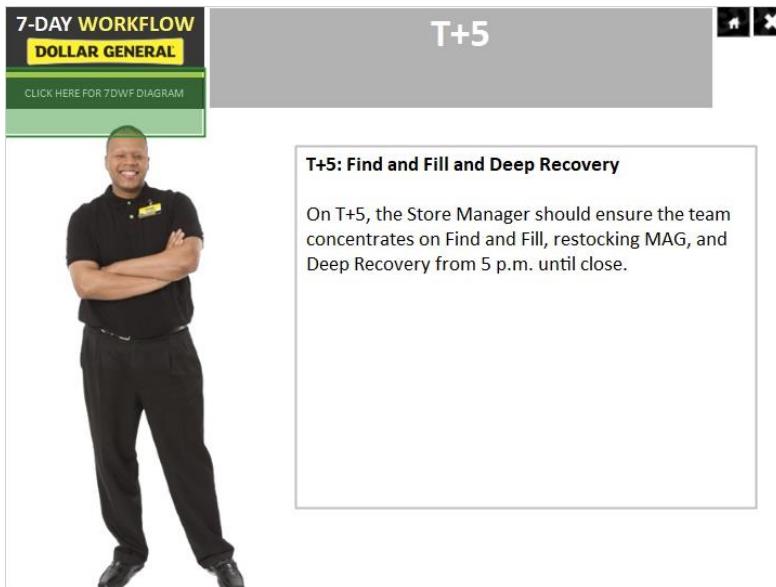
Summary

Some key points about T+3, T+4:

- Store Managers ensure the focus is on stocking all non-core merchandise: MAG, POG, and seasonal.
- Damages are processed by the Store Manager on T+3.
- Employees should focus on dedicated restocking on T+4.
- Store Managers should process add-on and supply orders by noon on T+4.

## 4. T+5, T+6

### 4.1 T5 Intro



7-DAY WORKFLOW  
DOLLAR GENERAL

CLICK HERE FOR 7DWF DIAGRAM

T+5

**T+5: Find and Fill and Deep Recovery**

On T+5, the Store Manager should ensure the team concentrates on Find and Fill, restocking MAG, and Deep Recovery from 5 p.m. until close.

## 4.2 T5: Find and Fill, Deep Recovery

7-Day Workflow: T+5

DOLLAR GENERAL

**Find and Fill**

**Deep Recovery**

**T+5: Find and Fill and Deep Recovery**

On T+5, the Store Manager should ensure the team concentrates on Find and Fill. Find and Fill activities ensure the store is fully stocked with as much available merchandise, as possible, before the Store Manager completes On-hand Adjustments (Fix Process) the next day.

In addition to daily recovery, hourly store employees perform Deep Recovery in preparation for scanning outs and making adjustments on T+6.

Click on **Find and Fill** and **Deep Recovery** on the left to learn more.

### Notes:

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## Find and Fill (Slide Layer)

7-Day Workflow: T+5

DOLLAR GENERAL

**Find and Fill**

**Deep Recovery**

**What is Find and Fill?**

Find and Fill focuses on finding merchandise that should be in the store already. This positions the store for being fully stocked for more accurate adjustments on T+6. Find and Fill activities include the following:

1. Scan the shelf label of any item that appears to be out of stock:
  - If the OH (on-hand) count is > 0. Find the merchandise. Check all alternate locations. Fill the shelf (stock) and follow any HHT direction
  - If the OH (on-hand) count is = 0. No action necessary. Make the hole clearly visible.
2. If product is out of place, it should be returned to its home location.
3. If the item can't be found, try to determine why is it missing -- shrink or something else?



## Deep Recovery (Slide Layer)

7-Day Workflow: T+5

DOLLAR GENERAL

**Find and Fill**

**Deep Recovery**

**Deep Recovery**

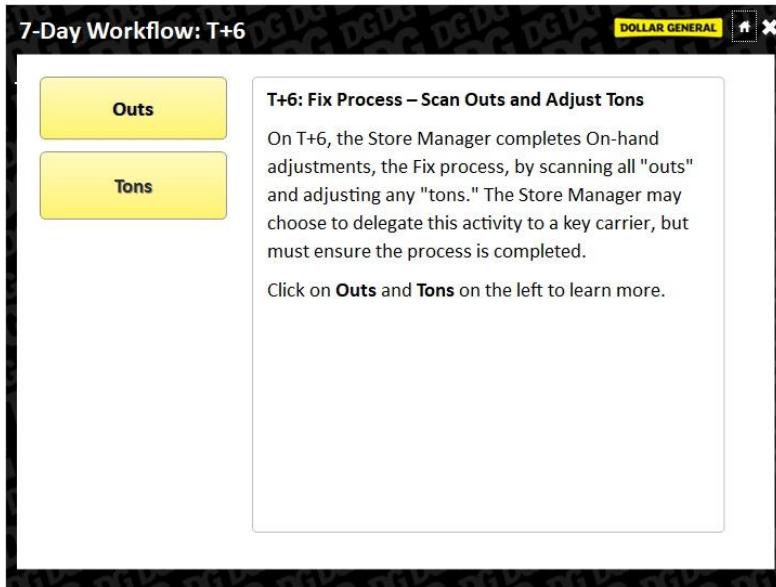
On T+5, in addition to daily recovery, hourly store employees perform Deep Recovery in preparation for the Fix Process on T+6.

Recovery helps maintain a pleasing store appearance:

- Replenishing to stay in stock
- Return out of place items to home location
- Pull short-dated or expired product (per START)
- Product rotation
- Locate clearance/discontinued merchandise



## 4.3 T6: Outs & Tons



The screenshot shows a slide titled "7-Day Workflow: T+6" with a "DOLLAR GENERAL" logo in the top right corner. The slide features a sidebar on the left with two yellow buttons labeled "Outs" and "Tons". The main content area is titled "T+6: Fix Process – Scan Outs and Adjust Tons". It contains text explaining the process: "On T+6, the Store Manager completes On-hand adjustments, the Fix process, by scanning all "outs" and adjusting any "tons." The Store Manager may choose to delegate this activity to a key carrier, but must ensure the process is completed." Below this text is a call to action: "Click on **Outs** and **Tons** on the left to learn more."

### Notes:

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Use this interaction to:

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- Create an informal Quiz
- Present learning objectives or summarize a topic

## Outs (Slide Layer)

7-Day Workflow: T+6

DOLLAR GENERAL

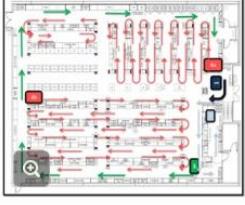
**Outs**

**Tons**

**Outs ("Nones")**

Before the store opens on the morning of T+6, the Store Manager or designated key carrier:

- Scans all outs, also referred to as "nones."
- Follow the route below (start to the left of the entrance, scan impulse, scan the perimeter 4-foot sections, scan the interior aisles).



Click to enlarge the image.

## Tons (Slide Layer)

7-Day Workflow: T+6

DOLLAR GENERAL

**Outs**

**Tons**

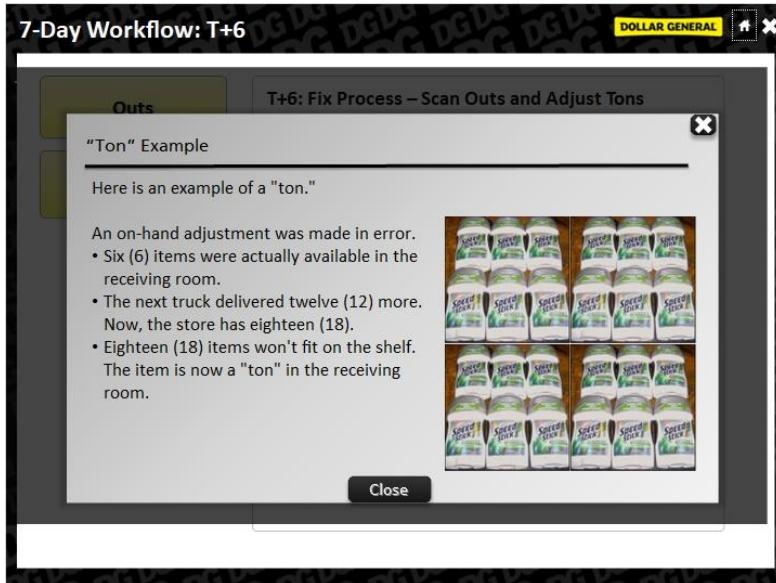
**Tons**

The "Fix" process also helps identify "tons." "Tons" are items the store has too many of and the Store Manager should complete an adjustment to correct the problem. Click [HERE](#) for an example of a "ton."

To adjust "tons," the Store Manager should complete a single on-hand adjustment by:

1. Verifying the item's quantity count in all locations.
2. If the "in-hand" qty > the OH quantity on the HHT, adjust up to the known "in hand" quantity.
3. If the "in-hand" qty ≤ the OH quantity on the HHT, do nothing on the HHT.

## Ton Example (Slide Layer)



**7-Day Workflow: T+6**

**Outs**

**T+6: Fix Process – Scan Outs and Adjust Tons**

**"Ton" Example**

Here is an example of a "ton."

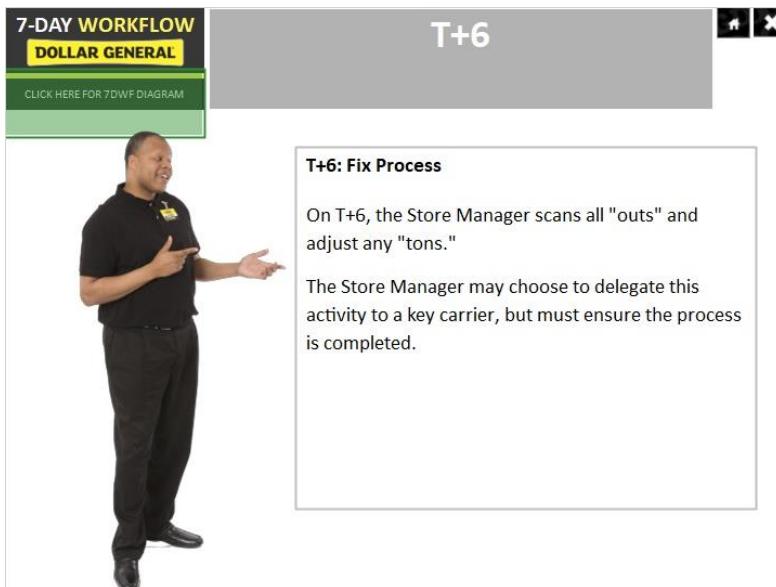
An on-hand adjustment was made in error.

- Six (6) items were actually available in the receiving room.
- The next truck delivered twelve (12) more. Now, the store has eighteen (18).
- Eighteen (18) items won't fit on the shelf. The item is now a "ton" in the receiving room.

**Close**



### 4.4 T6 Intro



**7-DAY WORKFLOW**  
**DOLLAR GENERAL**

**T+6**

**T+6: Fix Process**

On T+6, the Store Manager scans all "outs" and adjust any "tons."

The Store Manager may choose to delegate this activity to a key carrier, but must ensure the process is completed.

**CLICK HERE FOR 7DWF DIAGRAM**



## 4.5 T5, T6 Summary

Some key points about T+5, T+6:

- Store Managers ensure the team focuses on Find and Fill on T+5. This positions the store to be fully stocked for accurate adjustments on T+6.
- In addition to daily recovery, employees perform Deep Recovery on T+5.
- On T+6, the Store Manager completes the Fix Process by scanning all “outs” and adjusting “tons.”

## 5. Everyday, T2-T6

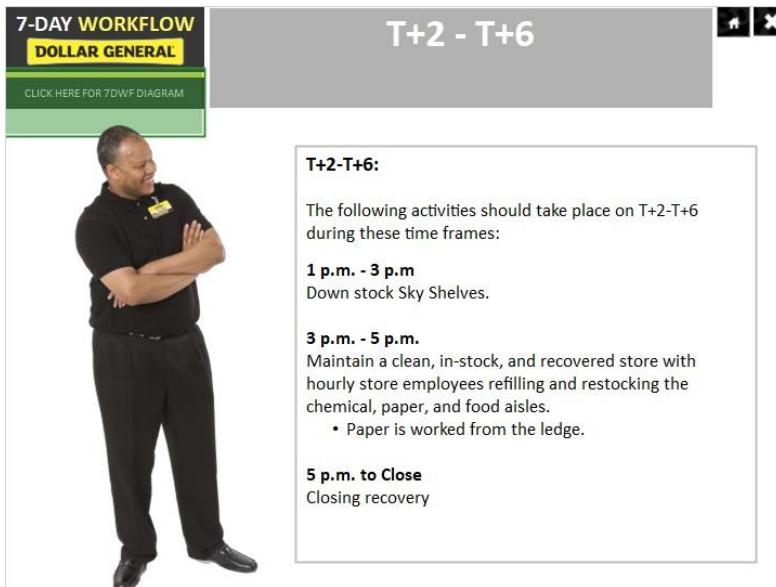
### 5.1 Everyday Intro

**Everyday:**

Here are some activities that the Store Manager and his or her store team should complete every day:

- Vendors accurately checked-in by the Store Manager or designated key carrier.
- Balance Impulse area by 9 a.m.
- Focus on the first 30 feet, all day!

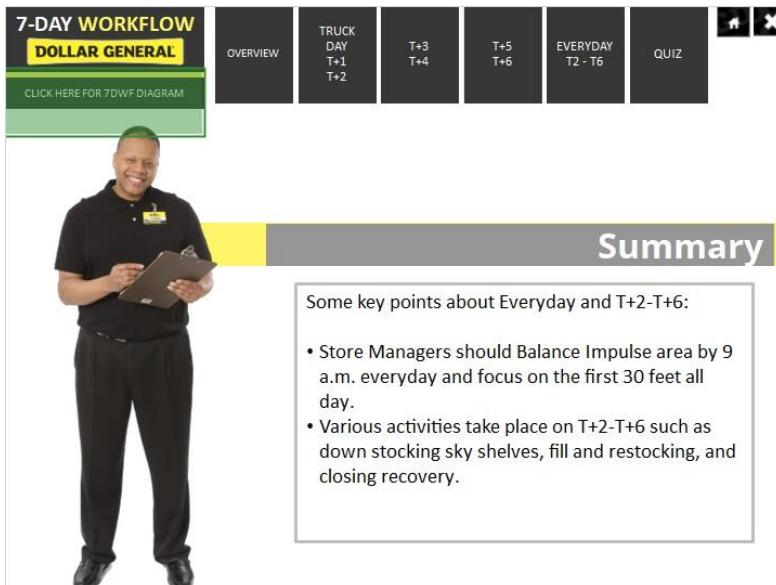
## 5.2 T2 - T6



The slide features a '7-DAY WORKFLOW DOLLAR GENERAL' header with a 'CLICK HERE FOR 7DWF DIAGRAM' button. A large image of a smiling man in a black polo shirt and black pants stands on the left. The main content area is titled 'T+2 - T+6' and contains a box for 'T+2-T+6:' activities. The activities listed are:

- 1 p.m. - 3 p.m.**  
Down stock Sky Shelves.
- 3 p.m. - 5 p.m.**  
Maintain a clean, in-stock, and recovered store with hourly store employees refilling and restocking the chemical, paper, and food aisles.
  - Paper is worked from the ledge.
- 5 p.m. to Close**  
Closing recovery

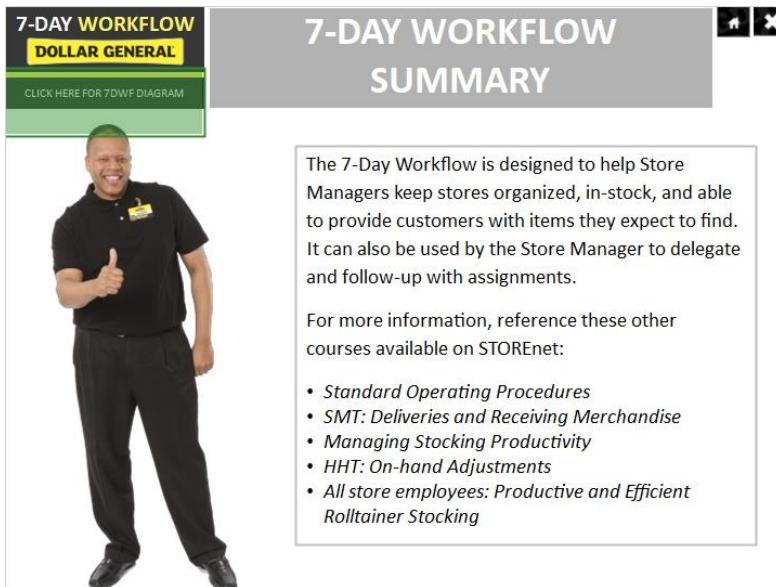
## 5.3 Everyday, T2-T6 Summary



The slide features a '7-DAY WORKFLOW DOLLAR GENERAL' header with a 'CLICK HERE FOR 7DWF DIAGRAM' button. A large image of a smiling man in a black polo shirt and black pants stands on the left. The main content area is titled 'Summary' and contains a box with key points about Everyday and T+2-T+6:

- Store Managers should Balance Impulse area by 9 a.m. everyday and focus on the first 30 feet all day.
- Various activities take place on T+2-T+6 such as down stocking sky shelves, fill and restocking, and closing recovery.

## 5.4 7DWF Summary



The slide features a header with '7-DAY WORKFLOW' and 'DOLLAR GENERAL' in a yellow box, and a 'CLICK HERE FOR 7DWF DIAGRAM' button. Below the header is a photo of a store manager in a black uniform giving a thumbs-up. To the right is a text box with the following content:

**7-DAY WORKFLOW SUMMARY**

The 7-Day Workflow is designed to help Store Managers keep stores organized, in-stock, and able to provide customers with items they expect to find. It can also be used by the Store Manager to delegate and follow-up with assignments.

For more information, reference these other courses available on STOREnet:

- *Standard Operating Procedures*
- *SMT: Deliveries and Receiving Merchandise*
- *Managing Stocking Productivity*
- *HHT: On-hand Adjustments*
- *All store employees: Productive and Efficient Rolltainer Stocking*

## 6. Overview

### 6.1 Overview



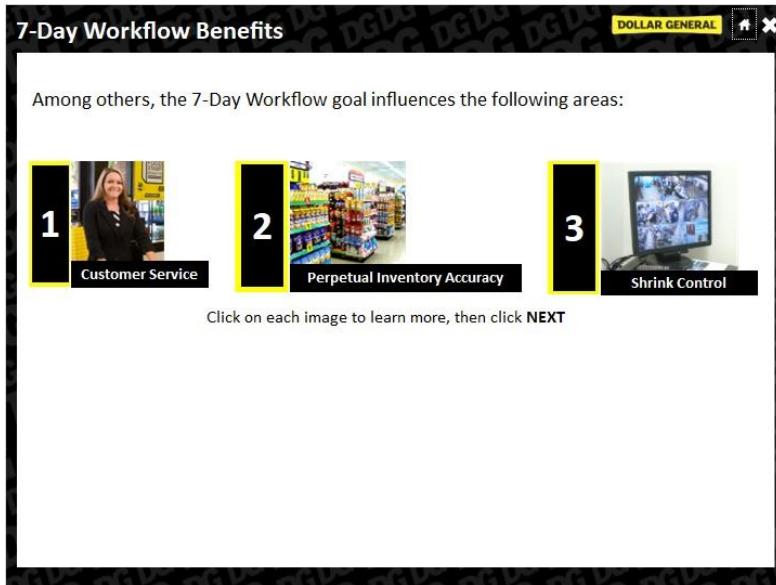
The slide features a header with '7-DAY WORKFLOW' and 'DOLLAR GENERAL' in a yellow box, and a 'CLICK HERE FOR 7DWF DIAGRAM' button. Below the header is a photo of a store manager in a black uniform with arms crossed. To the right is a text box with the following content:

**OVERVIEW**

**Overview**

The 7-Day Workflow is based on the store's truck day schedule. It identifies daily goals and processes that enable the store to operate efficiently and effectively. It is a set of best practice tools to help achieve and maintain an in-stock, well managed, and profitable store.

## 6.2 7-Day Workflow Benefits



7-Day Workflow Benefits

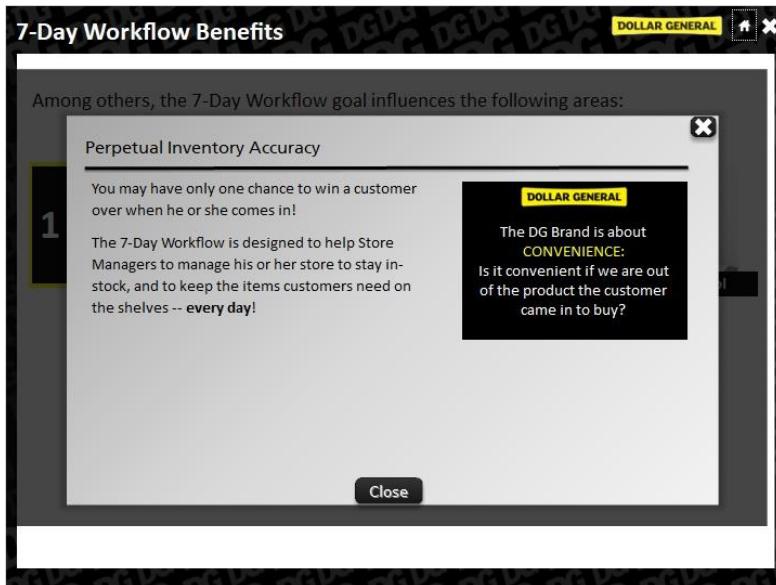
DOLLAR GENERAL

Among others, the 7-Day Workflow goal influences the following areas:

- 1  Customer Service
- 2  Perpetual Inventory Accuracy
- 3  Shrink Control

Click on each image to learn more, then click **NEXT**

### Customer Service (Slide Layer)



7-Day Workflow Benefits

DOLLAR GENERAL

Among others, the 7-Day Workflow goal influences the following areas:

**Perpetual Inventory Accuracy**

1 You may have only one chance to win a customer over when he or she comes in!

The 7-Day Workflow is designed to help Store Managers to manage his or her store to stay in stock, and to keep the items customers need on the shelves -- **every day!**

DOLLAR GENERAL

The DG Brand is about **CONVENIENCE**: Is it convenient if we are out of the product the customer came in to buy?

Close

## Perpetual Inventory Accuracy (Slide Layer)

7-Day Workflow Benefits

Among others, the 7-Day Workflow goal influences the following areas:

**Perpetual Inventory Accuracy**

Activities within the 7-Day Workflow process help Store Managers not only manage, but maintain their store's inventory accuracy.

1 Inventory accuracy:

**INCREASES IN-STOCK** which leads to:

- more sales
- larger profits
- increased customer satisfaction

**DECREASES OUT OF STOCK** which leads to:

- lower inventory levels
- less shrink

**Close**

## Shrink Control (Slide Layer)

7-Day Workflow Benefits

Among others, the 7-Day Workflow goal influences the following areas:

**Shrink Control**

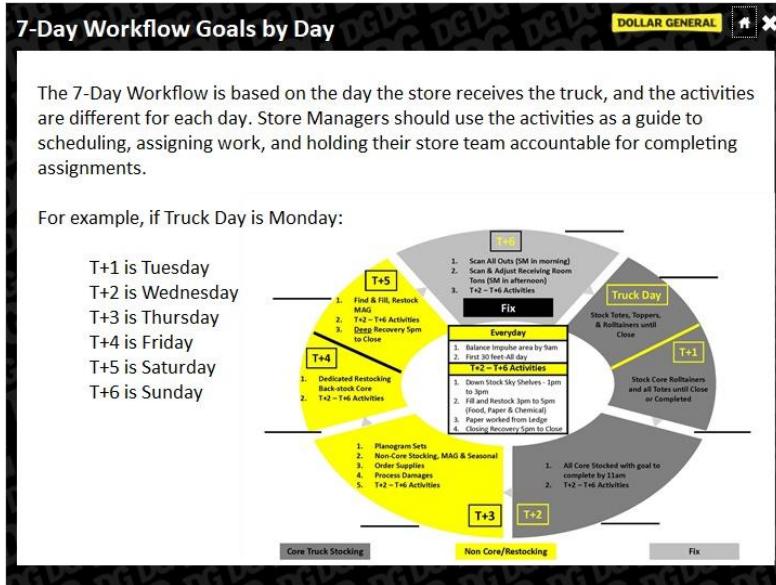
7-Day Workflow activities play a role in shrink control.

1 Daily HHT activities and store walks help increase the Store Manager's awareness of his or her store's inventory, and this makes it easier for him or her to identify potential shrink issues.



**Close**

## 6.3 Goals By Day



## 6.4 Core and Non-Core Merchandise

**7-Day Workflow: Core and Non-Core Merchandise**

**Core Merchandise**

**Non-Core Merchandise**

**Core and Non-Core Merchandise**

The 7-Day Workflow activities include stocking core merchandise and non-core merchandise. What is the difference between core merchandise and non-core merchandise?

Click on **Core Merchandise** and **Non-Core Merchandise** on the left to learn about their differences.

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## Core Merchandise (Slide Layer)

**7-Day Workflow: Core and Non-Core Merchandise**

**Core Merchandise**

**Non-Core Merchandise**

**Core Merchandise**

Core merchandise is any item that is replenished through the Basic Stock Replenishment (BSR) system such as chemicals, paper goods, and pet products. The BSR system tracks all core merchandise that was sold and determines what needs to be on the next truck to replenish the store.

Core merchandise is identified by **STR BSR** or **STR CGO** on the shipping label.



## Non-Core Merchandise (Slide Layer)

**7-Day Workflow: Core and Non-Core Merchandise**

**Core Merchandise**

**Non-Core Merchandise**

**Non-Core Merchandise**

Non-core merchandise is product that is not part of the core assortment, primarily seasonal merchandise. Non-Core merchandise is identified by a sort code of **X** or **N** in the lower right hand corner of the shipping label.



## 7. Menu

### 7.1 Menu

7-DAY WORKFLOW  
DOLLAR GENERAL

CLICK HERE FOR 7DWF DIAGRAM

OVERVIEW    TRUCK DAY T+1 T+2    T+3 T+4    T+5 T+6    EVERYDAY T2 - T6    QUIZ

Click on each tab in order. Complete all lessons.

**7-Day Workflow Activities**

Continue by choosing a lesson tab above to learn about the 7-Day Workflow activities for each day.

As you finish each lesson, they are marked completed. Complete each lesson and then take the Quiz.

At any time, you can open, print, or save the 7-Day Workflow diagram by clicking in the upper left corner under the Dollar General logo.

## 8. Knowledge Check Questions

### 8.1 7-Day Workflow: Quiz

7-Day Workflow: Quiz

The following questions will measure your understanding of the 7-Day Workflow. You must achieve a score of 100% to complete this course. If you do not achieve 100%, you will be returned to the beginning of the course to review.

Instructions:

1. Answer the question.
2. Click the "Submit & Continue" button to advance to the next question.

Click **NEXT** to begin.

## 8.2 Question 1 MC

(Multiple Choice, 10 points, 1 attempt permitted)

7-Day Workflow: Quiz DOLLAR GENERAL # X

1. If you are scanning outs, where should you begin?

In the receiving room  
 Impulse area  
 At the Markdown Cart  
 DSD aisles



Correct	Choice
	In the receiving room
X	Impulse area
	At the Markdown Cart
	DSD aisles

**Feedback when correct:**

Correct!

**Feedback when incorrect:**

You answered the question incorrectly.

### Notes:

This screen does not have audio narration.

## Correct (Slide Layer)

7-Day Workflow: Quiz

DOLLAR GENERAL

1. If you are scanning outs, where should you begin?

In the  
 Impul  
 At the  
 DSD a

Correct

Correct!

Continue

## Incorrect (Slide Layer)

7-Day Workflow: Quiz

DOLLAR GENERAL

1. If you are scanning outs, where should you begin?

In the  
 Impul  
 At the  
 DSD a

Incorrect

You answered the question incorrectly.

Continue

## 8.3 Question 2 MC/MS

(Multiple Response, 10 points, 1 attempt permitted)

7-Day Workflow: Quiz

DOLLAR GENERAL

2. The 7 Day Workflow goals influence the following areas:  
(Select all that apply.)

Customer Service  
 Office Administration  
 Shrink Control  
 Dress Code  
 Inventory Accuracy



Correct	Choice
X	Customer Service
	Office Administration
X	Shrink Control
	Dress Code
X	Inventory Accuracy

**Feedback when correct:**

Correct!

**Feedback when incorrect:**

You answered the question incorrectly.

## Correct (Slide Layer)

7-Day Workflow: Quiz DOLLAR GENERAL

2. The 7 Day Workflow goals influence the following areas:  
(Select all that apply.)

Customer Service  
 Office  
 Shrinkage  
 Dress  
 Inventory Accuracy

**Correct**  
Correct!

**Continue**



## Incorrect (Slide Layer)

7-Day Workflow: Quiz DOLLAR GENERAL

2. The 7 Day Workflow goals influence the following areas:  
(Select all that apply.)

Customer Service  
 Office  
 Shrinkage  
 Dress  
 Inventory Accuracy

**Incorrect**  
You answered the question incorrectly.

**Continue**



## 8.4 Question 3 MC

(Multiple Choice, 10 points, 1 attempt permitted)

7-Day Workflow: Quiz

DOLLAR GENERAL

3. A good reference for stocking non-core merchandise is:

- START User Guide
- Monthly Activity Guide (MAG)
- Model Store Visual Guide
- ATLAS Job Aid



Correct	Choice
	START User Guide
X	Monthly Activity Guide (MAG)
	Model Store Visual Guide
	ATLAS Job Aid

**Feedback when correct:**

Correct!

**Feedback when incorrect:**

You answered the question incorrectly.

**Notes:**

This screen does not have audio narration.

## Correct (Slide Layer)

7-Day Workflow: Quiz

DOLLAR GENERAL

3. A good reference for stocking non-core merchandise is:

STA  
 Mo  
 Mo  
 ATL

Correct

Correct!

Continue



## Incorrect (Slide Layer)

7-Day Workflow: Quiz

DOLLAR GENERAL

3. A good reference for stocking non-core merchandise is:

STA  
 Mo  
 Mo  
 ATL

Incorrect

You answered the question incorrectly.

Continue



## 8.5 Question 4 T/F

(True/False, 10 points, 1 attempt permitted)

7-Day Workflow: Quiz

DOLLAR GENERAL

4. On T+4, hourly store employees should completed dedicated restocking by stocking all back stock u-boats to the sales floor.

True

False



Correct	Choice
X	True
	False

**Feedback when correct:**

Correct!

**Feedback when incorrect:**

You answered the question incorrectly.

**Notes:**

This screen does not have audio narration.

## Correct (Slide Layer)

7-Day Workflow: Quiz

DOLLAR GENERAL

4. On T+4, hourly store employees should completed dedicated restocking by stocking all back stock u-boats to the sales floor.

True  
 False

Correct

Correct!

Continue



## Incorrect (Slide Layer)

7-Day Workflow: Quiz

DOLLAR GENERAL

4. On T+4, hourly store employees should completed dedicated restocking by stocking all back stock u-boats to the sales floor.

True  
 False

Incorrect

You answered the question incorrectly.

Continue



## 8.6 Question 5 MC/MS

(Multiple Response, 10 points, 1 attempt permitted)

7-Day Workflow: Quiz

DOLLAR GENERAL  

5. Some activities completed every day include:  
(Select all that apply.)

Focus on the first 30 feet, all day.

Counting "nones" and "tons"

Balance the Impulse Area by 9 a.m.

Stocking rolltainers



Correct	Choice
X	Focus on the first 30 feet, all day.
	Counting "nones" and "tons"
X	Balance the Impulse Area by 9 a.m.
	Stocking rolltainers

**Feedback when correct:**

Correct!

**Feedback when incorrect:**

You answered the question incorrectly.

## Correct (Slide Layer)

7-Day Workflow: Quiz DOLLAR GENERAL

5. Some activities completed every day include:  
(Select all that apply.)

Fo  
 Co  
 Ba  
 Sto

Correct  
Correct!  
Continue



## Incorrect (Slide Layer)

7-Day Workflow: Quiz DOLLAR GENERAL

5. Some activities completed every day include:  
(Select all that apply.)

Fo  
 Co  
 Ba  
 Sto

Incorrect  
You answered the question incorrectly.  
Continue



## 8.7 Question 6 T/F

(True/False, 10 points, 1 attempt permitted)

7-Day Workflow: Quiz

DOLLAR GENERAL  

6. Totes should be stocked by the end of truck day.

True  
 False



Correct	Choice
X	True
	False

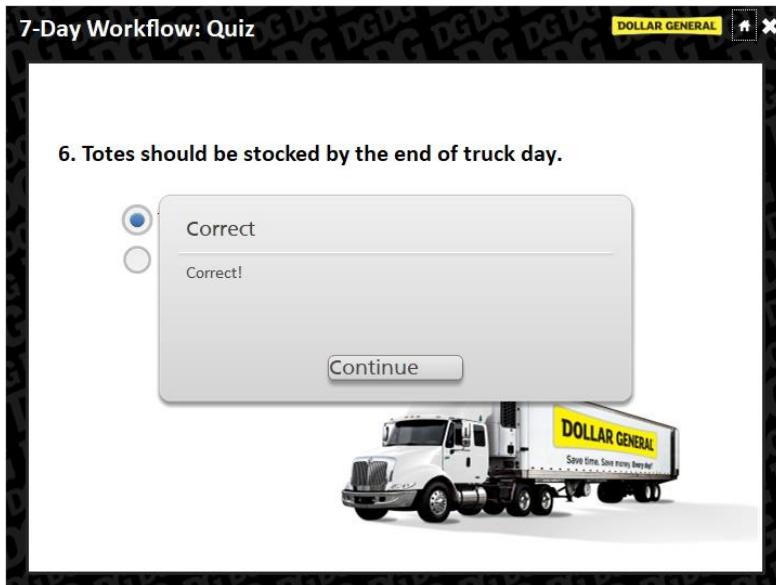
**Feedback when correct:**

Correct!

**Feedback when incorrect:**

You answered the question incorrectly.

## Correct (Slide Layer)



7-Day Workflow: Quiz

DOLLAR GENERAL

6. Totes should be stocked by the end of truck day.

Correct

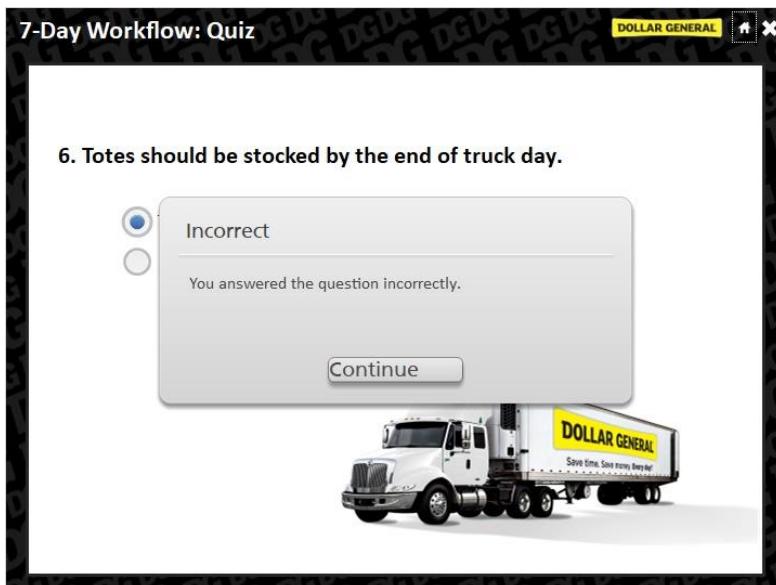
Incorrect

Correct!

Continue



## Incorrect (Slide Layer)



7-Day Workflow: Quiz

DOLLAR GENERAL

6. Totes should be stocked by the end of truck day.

Incorrect

Correct

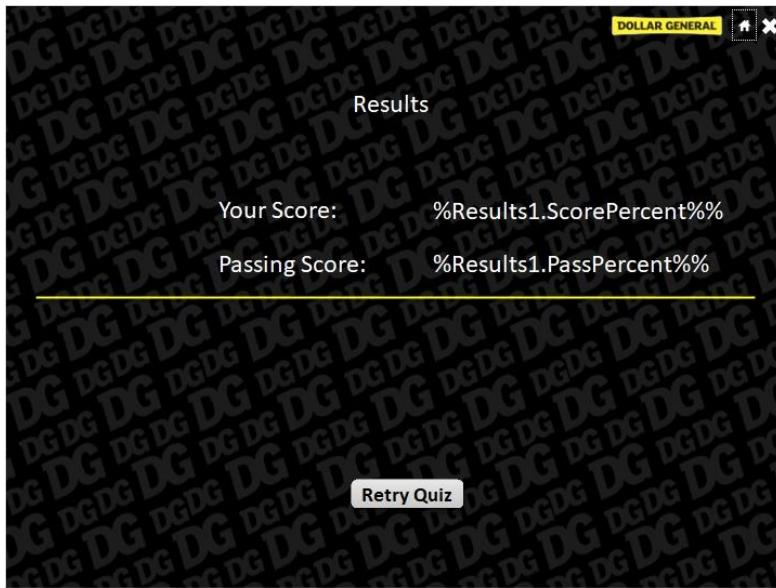
You answered the question incorrectly.

Continue



## 8.8 Results Slide

*(Results Slide, 0 points, 1 attempt permitted)*



Results for
8.2 Question 1 MC
8.3 Question 2 MC/MS
8.4 Question 3 MC
8.5 Question 4 T/F
8.6 Question 5 MC/MS
8.7 Question 6 T/F

### Result slide properties

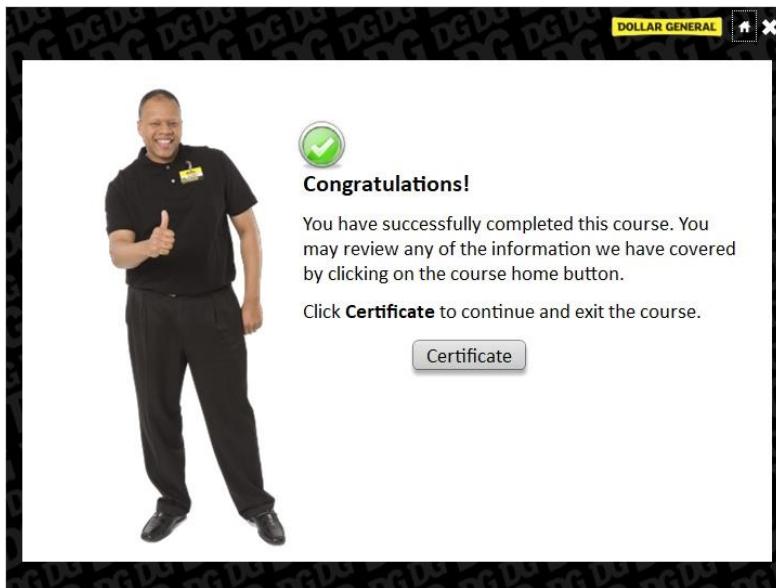
Passing 100%

Score

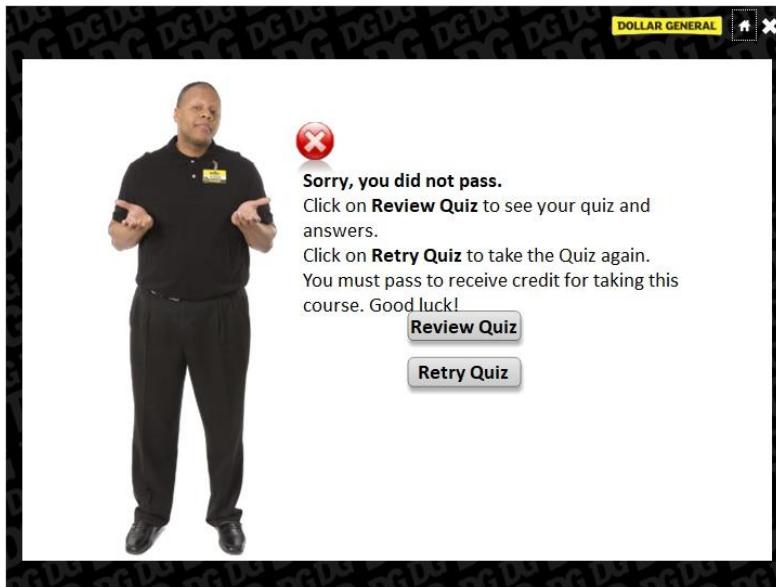
**Notes:**

This screen does not have audio narration.

## Success (Slide Layer)

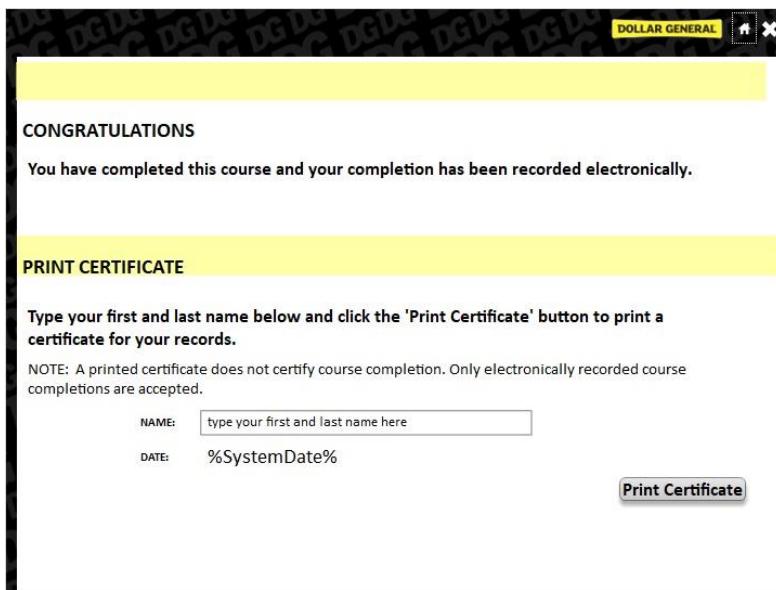


## Failure (Slide Layer)



## 9. Certificate

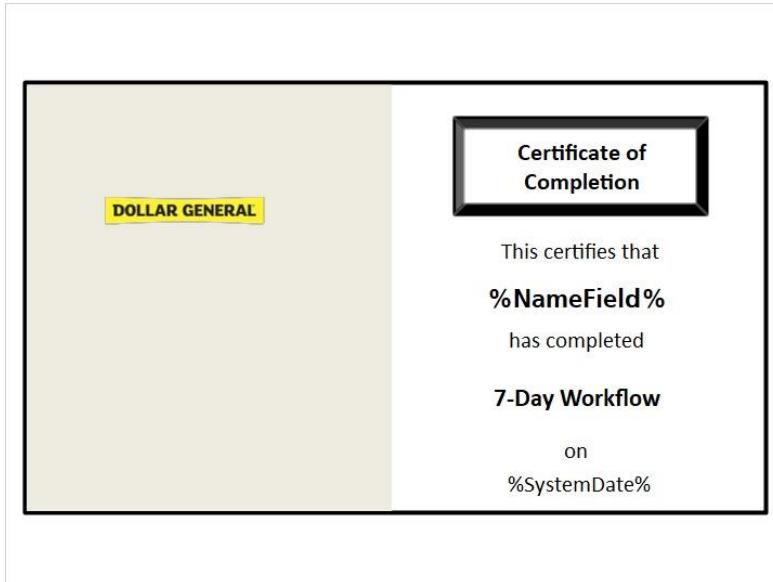
### 9.1 Congratulations and Print



#### Notes:

This screen does not have audio narration.

## 9.2 Certificate



### Notes:

This screen does not have audio narration.

## 9.3 7-Day Workflow: Exit Course

