

## SMART Coaching - Course Evaluation

Course Name: SMART Coaching	Dept:	Date:	
Facilitator Name(s):			

Course Content & Delivery	Poor	Fair	Average	Good	Excellent
1. Level of information given my knowledge/experience was:	1	2	3	4	5
2. Quality of the material (e.g., flow, professional appearance, graphics) was:	1	2	3	4	5
3. Relevance of the knowledge and/or skills to my job was:	1	2	3	4	5
4. Time allowed to complete each session was:	1	2	3	4	5

Facilitator	Poor	Fair	Average	Good	Excellent
1. Knowledge of subject was:	1	2	3	4	5
2. Ability to answer questions was:	1	2	3	4	5
3. Ability to keep class moving and on track was:	1	2	3	4	5

Learning Objectives	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
<i>Upon completion of this course, I am now able to:</i>					
1. Identify means and methods of SMART Coaching techniques to coach employees to higher performance	1	2	3	4	5
2. Identify specific behaviors for each employee that needs reinforcement	1	2	3	4	5
3. Provide effective feedback that results in change of behavior	1	2	3	4	5
4. Analyze an individual team member's strengths and areas of development	1	2	3	4	5
5. Address performance problems pro-actively	1	2	3	4	5
6.	1	2	3	4	5
7.	1	2	3	4	5

Overall Quality	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1. The course was a good use of my time.	1	2	3	4	5
2. The course will help me be more effective in my job.	1	2	3	4	5
3. I would recommend this course to my colleagues.	1	2	3	4	5

<b>Additional Feedback</b>
1. For me, the level of this course was: <input type="checkbox"/> Too advanced <input type="checkbox"/> Just right for my needs <input type="checkbox"/> Too basic <input type="checkbox"/> Not needed
2. The test for this course was: <input type="checkbox"/> Too advanced <input type="checkbox"/> Just right for the class <input type="checkbox"/> Too basic <input type="checkbox"/> N/A (no test provided)
3. What were the most significant outcomes of the class for you?
4. What aspects of the course were least helpful to you?
5. What else would you have liked to learn in this course?
6. Additional Comments

**THANK YOU FOR COMPLETING THIS EVALUATION.  
YOUR FEEDBACK MATTERS!**